

HUB VOLUNTEER INFO SHEET

Advising the Public on Safe Bike Locking Practices in Vancouver

Thank you for volunteering with HUB Cycling! At HUB/Community Policing Center(CPC)/529 Garage **pop-up events** in parks, near beaches and along bikeways this summer. HUB volunteers will meet riders new and old to:

- Urge them to **register their bikes on 529 Garage at the pop-up tent**
- Demonstrate safely locking a bike with our demo Vancouver street bike rack and lock
- Demonstrate requesting a Vancouver street bike rack wherever they stop and shop
- Register to win one of four OnGuard PitBull Series locks
- Hand-out discount coupons for OnGuard bike locks and accessories at participating retailers
- Suggest riders join HUB Cycling with a lifetime membership for \$10

As volunteers supporting safe and sustainable transportation, it's important we provide clear, actionable advice to cyclists on how to protect their bikes from theft.

Below are the **key talking points** to guide your conversations with the public:

Safe Bike Locking Tips:

1. **Always Lock Your Bike Frame to a Solid Object**

- Use a sturdy U-lock or heavy-duty chain to secure the frame (not just the wheel) to a bike rack or pole that's firmly anchored - best to lock the back wheel
- Watch [this quick video](#) so you can **demonstrate** to people wanting to know the best way to lock their bikes



2. **Lock in Well-Lit, High-Visibility Areas - avoid isolated or hidden spots**

- Thieves are less likely to operate in areas with heavy pedestrian traffic.



- Don't leave your bike locked up outside overnight
- Encourage locking up at store entrances, cafes, or other high-traffic public areas.

3. Secure Quick-Release Parts, take your removable parts with you

- Use a secondary cable lock to secure wheels and seats if they have quick-release levers, or for convenience consider purchasing locking quick releases.
- If you have an e-bike, consider taking your battery with you if you are leaving your bike parked outside for an extended period

- Apply a 529 Shield (available for FREE at the event or your neighbourhood Community Policing Center, and for purchase at many local bike shops).



Finding a bike rack in front of every shop you visit and wherever you meet up with friends will truly make Vancouver one of the best places to get around on a bike.



The **City of Vancouver** welcomes public requests for new street bike rack locations. Anyone can request one for a public location (e.g., outside shops, parks, or workplaces).

HUB Volunteers will **provide handouts** and **demonstrate with your phone requesting a FREE Vancouver street bike rack** at:

- [Van 3-1-1 cycling-and-micro mobility](#)
- Van3-1-1 mobile phone app [iPhone](#) [Android](#)
- Calling 3-1-1 to speak with city staff.

Thank you for helping keep our cycling community safer and stronger.

Consider joining the HUB Vancouver Secure Bike Parking Working Group

We advocate for additional Street Bike Racks, with Major Retailers to be more attractive to Shoppers on Bikes, to improve short term bike parking at public destinations like theatres, museums, community centers, and to raise public bike parking standards so more people can travel to where they shop, live and play on bikes of all kinds. Send us an email at vancouver+bpwg@hubcycling.ca

Register Your Bike for Free with Project 529:

HUB Volunteers will be meeting people on bikes and **urging them to visit** the HUB/CPC/529 Garage pop-up tent where the Community Policing Center volunteers will be registering bikes on 529 Garage and providing FREE bike registration stickers.



[Project 529](#) works with the police to help deter bike theft and aids in recovery if a bike is stolen. The program has contributed to [a 52% decrease overall in bike thefts in Vancouver](#). However, bike thefts remain one of the most cited reasons riders leave their bikes at home or just stop riding bikes.



For more info, please:

- Visit: <https://project529.com/vancouver>
- Download the 529 Garage app on your phone [iPhone](#) [Android](#)
- Enter your bike's details and photos